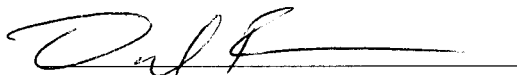


Remarks

Applicant has amended the specification to provide clarity and to specifically equate the term “customer” and the term “contact” which are used interchangeably throughout the specification. See, for example, page 13, lines 3-14; page 15, line 15; and page 20, lines 7-8.

DATED this 24th day of June, 2009.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'D. B. Fonda', is written over a horizontal line.

David B. Fonda
Reg. No. 39,672
Attorney for Applicant